



Annual Report 2024-25

## Acknowledgement of Country

Bonnie Support Services acknowledges the Cabrogal clan of the Darug Nation as the Traditional Custodians of the land on which our organisation is situated. We extend our acknowledgement to all Aboriginal and Torres Strait Islander peoples as the Traditional Owners of this nation on which we call home. We pay our deepest respects to Ancestors and Elders, past, present and emerging. Bonnie's is committed to honouring Australian Aboriginal and Torres Strait Islanders holistic, cultural and spiritual relationships to the land, waters and seas.

### Vietnamese

Dịch vụ hỗ trợ của Bonnie công nhận tộc Cabrogal của Quốc gia Darug là những Người giám hộ truyền thống của vùng đất mà tổ chức của chúng tôi đặt trụ sở. Chúng tôi mở rộng sự công nhận của chúng tôi đối với tất cả các dân tộc Thổ dân và Cư dân trên eo biển Torres Strait với tư cách là Chủ sở hữu truyền thống của quốc gia mà chúng tôi gọi là quê hương này. Chúng tôi bày tỏ lòng kính trọng sâu sắc nhất tới Tổ tiên và các bậc cao niên, trong quá khứ, hiện tại và mối nối. Bonnie's cam kết tôn vinh những người Thổ dân Úc và Cư dân trên đảo Torres Strait có mối quan hệ toàn diện, văn hóa và tinh thần với đất liền, vùng nước và vùng biển.

### Hindi

बोनी सपोर्ट सर्विसेज दारुग राष्ट्र के कैब्रोगल कबीले को उस भूमि के पारंपरिक संरक्षक के रूप में स्वीकार करती है जिस पर हमारा संगठन स्थित है। हम सभी आदिवासी और टोरेस स्ट्रेट आइलैंडर लोगों को इस देश के पारंपरिक मालिकों के रूप में अपनी स्वीकृति देते हैं, जिसे हम घर कहते हैं। हम पूर्वजों और बड़ों, अतीत, वर्तमान और उभरते हुए लोगों के प्रति अपना गहरा सम्मान देते हैं। बोनीज ऑस्ट्रेलियाई आदिवासी और टोरेस स्ट्रेट आइलैंडर्स को भूमि, जल और समुद्र के समग्र, सांस्कृतिक और आध्यात्मिक संबंधों का सम्मान करने के लिए प्रतिबद्ध है।

### Arabic

تقر خدمات دعم Bonnie أن عشيرة Cabrogal في Darug Nation هي الأبناء التقليديون للأرض التي تقع عليها منظمنا. نقدم اعترافنا لجميع السكان الأصليين وسكان جزر مضيق توريس بصفته المالكين التقليديين لهذه الأمة التي نسميها الوطن. نقدر أعماق الاحترام للأجداد والشيوخ ، في الماضي والحاضر والناشئ. نلتزم Bonnie's بتكریم العلاقات الشاملة والثقافية والروحية للسكان الأصليين الأستراليين وسكان جزر مضيق توريس مع الأرض والمياه والبحار.

### Urdu

بونى سپورٹ سروسز داروگ قوم کے کیبروگل قبیلے کو اس زمین کے روایتی محافظ کے طور پر تسلیم کرتی ہے جس پر ہماری تنظیم واقع ہے۔ ہم تمام قبائلی اور ٹورس اینڈس کے قبیلے کے لوگوں کو اس قوم کے روایتی مالک کے طور پر اپنا اعتراف دیتے ہیں جس پر ہم گھر کہتے ہیں۔ ہم اپنے بزرگوں اور بزرگوں ، ماضی ، حال اور ابھرتے ہوئے کو انتہائی احترام کرتے ہیں۔ بونی آسٹریلین ایبوریجنل اور ٹورس اینڈس کے جزیروں کو زمین ، پانیوں اور سمندروں کے جامع ، ثقافتی اور روحانی رشتوں کا احترام کرنے کے لیے پرعزم ہے۔

### Serbian

Бонније Суппорт Сервицес признаје Цаброгал клан Дарушке нације као традиционалне чуваре земље на којој се налази наша организација. Изражавамо признање свим Абориџинима и оточанима у Торесовом пролазу као традиционалним власницима ове нације коју називамо домом. Одајемо најдубље поштовање прецима и старешинама, прошлим, садашњим и новим. Бонније'с се залаже за поштовање холистичких, културних и духовних односа Аустралије Абориџина и острва Торрес Страит са копном, водама и морима.

### Chinese

Bonnie Support Services 承认 Darug 民族的 Cabrogal 氏族是我们组织所在土地的传统监护人。我们向所有原住民和托雷斯海峡岛民表示感谢，他们是我们称之为家的国家的传统所有者。我们向过去、现在和新兴的祖先和长老致以最深切的敬意。Bonnie's 致力于表彰澳大利亚原住民和托雷斯海峡岛民与陆地、水域和海洋的整体、文化和精神关系。

### Spanish

Bonnie Support Services reconoce al clan Cabrogal de la Nación Darug como los Custodios Tradicionales de la tierra en la que se encuentra nuestra organización. Extendemos nuestro reconocimiento a todos los pueblos aborígenes e isleños del Estrecho de Torres como propietarios tradicionales de esta nación a la que llamamos hogar. Presentamos nuestro más profundo respeto a los Ancestros y Ancianos, pasados, presentes y emergentes. Bonnie's se compromete a honrar las relaciones holísticas, culturales y espirituales de los aborígenes australianos y los isleños del Estrecho de Torres con la tierra, las aguas y los mares.

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*Front cover:*

The cover of this year’s Annual Report features candles from our 2024 Candlelight Vigil, held in memory of the women and children who lost their lives to violence. The candles serve as a collective symbol of remembrance, solidarity, and our ongoing commitment to ending gender-based violence.



## WE ARE BONNIE'S

# Our impact

*We support women and children to escape domestic and family violence and homelessness*

Bonnie's is a Specialist Homelessness Service and a Tier 3 community housing provider. Our services support women living in, leaving and recently exited from domestic and family violence relationships. Every night we house and support 28 women and their children in two refuges and 20 transitional houses. We also support women and children living in 13 transitional properties managed by other

community housing providers. Outreach support is available for women living in the community and a weekend and after-hours crisis service is available for women who may have left a violent relationship or want support while still in it. We have specialist staff who work with children and young people. We host a variety of groups for women to promote healing, community connections and safety.

### In 2024/25 Bonnie's supported

- » **40** women in crisis housing
- » **53** women in transitional housing
- » **171** children and young people across a range of individual and group programs
- » **148** women at our Safety Hub
- » **370** women in the community through outreach services
- » **34** women through our Japanese caseworker
- » **125** women with weekend and after-hours crisis support through our Domestic Violence Response Enhancement (DVRE) team

“

*I am finally feeling happy with myself and my life, I have plans for my future and my kids future.*

Feedback from a client



## WE ARE BONNIE'S

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### Belle's story

**Belle first contacted Bonnie's after recognising that something was not right in her relationship. At the time, she was living with her husband and their young son in a home where coercive control was a part of daily life.**

Belle was not permitted to leave the house, had no contact with friends or family, and her movements were closely monitored. Her husband controlled all financial decisions and household rules, and both Belle and her son were prevented from accessing education, healthcare, and community support.

Initially, Belle wasn't ready to leave. She was afraid that seeking help might escalate the situation at home or that her husband might discover she had reached out. Over the next four months, Belle maintained occasional contact with our DVRE crisis team. She would call when it was safe – sometimes after hours – and staff across the service became familiar with her situation. These conversations focused on validating her concerns, discussing her options, and carefully safety planning for when she might be ready to take the next step.

Eventually, Belle made the decision to leave. Following her safety plan, she travelled to a pre-arranged safe location and contacted our team. We immediately arranged a taxi to bring Belle and her son to our office and advised her to switch off her phone to prevent tracking.

Upon arrival, we supported Belle and her son to enter our crisis accommodation. We helped them settle in, introduced them to other families in the refuge, and supported Belle to begin re-establishing her independence – setting up a new phone, email, and bank account. We assisted her with accessing Centrelink, applying for social housing, and obtaining urgent family law advice. Our team also supported Belle in reporting the abuse to police, including her experiences of coercive control. An Apprehended Domestic Violence Order (ADVO) was issued to protect both her and her son.

Belle shared that she felt safe and supported in the refuge. She particularly valued seeing her son playing and connecting with other children – something he hadn't been able to do ever. Working closely with her caseworker, Belle began identifying her goals for the future, including longer-term housing, employment, and early childhood education for her son.

After one month in refuge, Belle and her son were referred to another women's service and offered an 18-month lease in fully furnished transitional accommodation. When she first moved in, Belle expressed how surreal it felt to have a space that was truly her own. Although formal supports concluded at that stage, Belle continued to keep in touch with our team, regularly sharing updates on her progress.

One year on, Belle is now living independently in private rental accommodation, supported by the Start Safely program. She is working part-time in the health sector, and her son is enrolled in childcare and receiving support through the NDIS. While some legal proceedings are ongoing, Belle continues to build a safe and stable life for herself and her child.

“

***After one month in refuge, Belle and her son were referred to another women's service and offered an 18-month lease in fully furnished transitional accommodation. When she first moved in, Belle expressed how surreal it felt to have a space that was truly her own.***

## OUR IMPACT

# Housing and support

Bonnie's provided:

**2,920 nights**  
of crisis housing

**6,527 nights**  
of transitional housing

Women living in crisis and transitional  
housing told us that:

**91%**

were happy about the condition  
of the property

**80%**

were happy about repairs

**96%**

were happy about how we communicated  
about their lease.



### Of the women who exited crisis housing in 2024/25

- » **43%** moved into private rental (21% with Start Safely)
- » **21%** moved into transitional housing
- » **14%** moved into another refuge
- » **7%** moved in with family.

### Of the women who exited transitional housing in 2024/25, 88% moved into secure housing:

- » **42%** into social housing
- » **25%** into private rental (17% with Start Safely)
- » **17%** moved into other transitional housing
- » **4%** moved in with family.

### Of the women supported by DVRE:

- » **35%** remained in current accommodation, supported by safety planning
- » **19%** moved into supported crisis or transitional accommodation
- » **10%** moved into private rental
- » **5%** moved in with family or friends
- » **2%** moved into social housing



“

***I feel safe, the house is so clean and very well presented. Whenever {a} repair {is} ... needed, it was ... done almost immediately. I'm very happy!***

Feedback from a tenant

“

***I feel my life has been saved. Thank you for recognising my pain and strength... Once again, thank you.***

DVRE client

## Who we supported

- » **18%** of the women we supported in crisis housing were Aboriginal and Torres Strait Islander and 60% were from culturally and linguistically diverse backgrounds
- » **17%** of the women we supported in transitional housing were Aboriginal or Torres Strait Islander and 58% were from culturally and linguistically diverse backgrounds. The women we supported spoke 45 different languages.

## Group programs

- » **25** women participated in Creative Space
- » **12** children participated in Kidz Space
- » **12** women participated in Shark Cage (2 groups)
- » **9** women participated in Aunty Bonnie's
- » **6** women attended Rent It Keep It (2 sessions)
- » **3** school holiday programs delivered with 70 children participating
- » **27** women participated in Khmer Women's Group
- » **25** women participated in Hindi Urdu Speaking Women's Health Group

## Inhouse outreach by other services

- » **26** appointments for financial counselling with The Salvation Army
- » **26** appointments with Homes NSW
- » **114** counselling sessions
- » **122** Centrelink appointments

“

***I am just sending a quick note to thank you and your team for meeting with my client today. She called me afterwards and she said she was treated with so much compassion, respect and dignity, and given so much information and support. I could feel in her energy that this appointment has given her relief and that she feels already less hopeless and afraid. I am deeply grateful to you all and I just wanted to take this opportunity to show my appreciation on my client's behalf ... Hopefully, some of the options discussed today work out for my client, but whatever the outcome ... I believe today's meeting was a healing experience for my client, and that is amazing.***

Feedback from a service provider



## OUR IMPACT

# Safety Hub

### A crucial service in women's journey to safety

**Leaving an abusive relationship can be incredibly challenging, isolating, and most often very dangerous. For many women, the decision to leave comes with the risk of losing their identity, social status, family, community connections, financial stability, home, and future aspirations.**

Since 2016, Bonnie's has collaborated with a local women's health centre to support women experiencing domestic and family violence, particularly those preparing to leave or who have already left, helping them navigate available support services.

Clients can access appointments across 3 days per week, each lasting up to two hours, with a Bonnie's case worker—offering flexibility in regard to being in person or by phone. We welcome referrals from a wide range of services as well as self-referrals, and our support is available to any woman experiencing violence, inclusive of all backgrounds, languages, relationship status, or visa situations.

During the 2024-2025 financial year, 148 appointments were held. The demand for appointments tends to peak after school holidays, suggesting that some women may delay seeking support to focus on their children, but also reflect that holidays can be a time when controlling or abusive behaviours become more noticeable at home, prompting women to reach out once school returns.

“

***I can't explain the feeling I have right now because it's new, but it feels like when a stranger just comes into your life, picks up the broken pieces of you and puts you together with no words but just a warm smile.***

Safety Hub client

**Each appointment is tailored to meet the unique circumstances of every woman. Key features of the service include:**

#### 1. A safe space

For many women, the appointment is the first opportunity to share their story in a secure, non-judgmental setting. Our case workers listen intently, thoughtfully considering ways to support and help them explore their options.

#### 2. Safety planning

Domestic violence education is crucial, offering clients tools like the Duluth Power and Control Wheel to help them name their experiences, make sense of the past, and understand that the abuse was never their fault—an empowering and often therapeutic step in their journey.

#### 3. Domestic violence education

Safety planning is a vital part of the appointment. It focuses on practical strategies that prioritise the client's sense of safety, drawing on existing supports, and addressing barriers through careful listening and understanding of their unique circumstances.

#### 4. Referral pathways

Timely referrals can play a vital role in a woman's journey to safety, especially given the significant risks involved in leaving a violent relationship. With careful planning, women can be connected to a range of services – such as legal support, housing, and financial counselling. These services offer expert advice and help women make informed decisions. This support can be the difference between leaving for good or returning due to financial stress, homelessness, or barriers within the justice system.

#### 5. Information

The Safety Hub also serves as an important information point, with case workers providing up-to-date details on support for women leaving violence, as well as tech safety, access to cultural groups, wellbeing programs and local services.

# SAFETY HUB

## OUR 2024-2025 IMPACT

### OUTCOMES



### REACH



### WHAT WE DO

1.  Listen
2.  Safety planning
3.  DV education
4.  Referrals
5.  Information

### MOST REQUESTED REFERRALS, INFORMATION & ADVICE



## WE ARE BONNIE'S

# Our vision, purpose and future directions

### Our vision

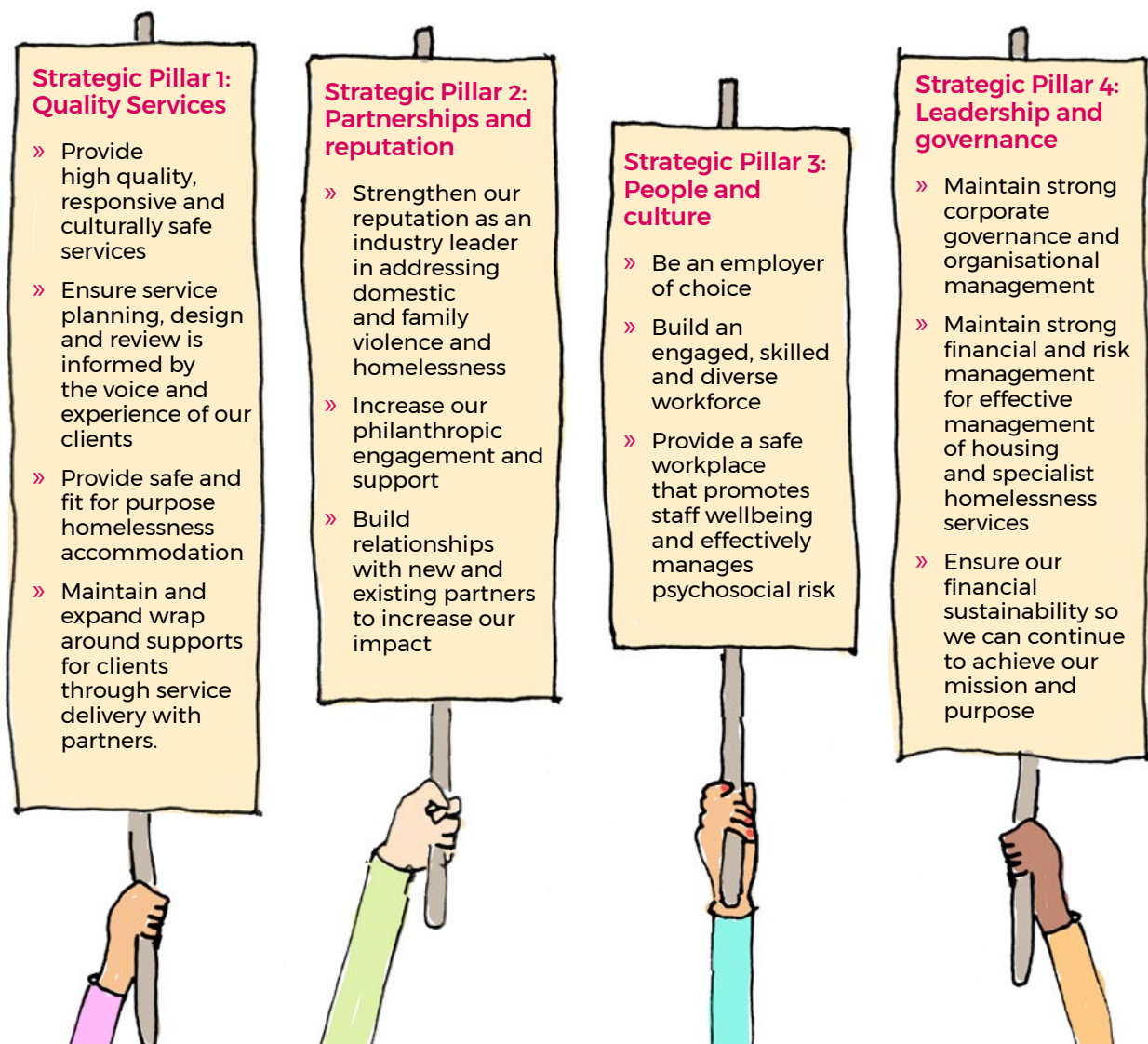
**A safe world where women and children flourish and reach their full potential.**

### Our purpose

We deliver quality services for women and children who are impacted by domestic and family violence and homelessness. We strive to ensure the rights of women and children are protected, that their choices are respected, that their safety is prioritised and that they reach their full potential through the support of our programs, advocacy and commitment to ending gender-based violence.

### Future directions

In late 2024 the board and senior staff met to develop a strategic plan for the next three years (2025–2028). This was informed by a desktop review of our previous Strategic Plan 2021 – 2024 and feedback from staff provided during a workshop in September 2024 where staff considered accomplishments, challenges and priorities to carry forward to the new strategic plan. Our goals for the next three years are grouped under four strategic pillars.



## Challenges and successes within the DV sector 2024-25

**In the last 50 years, Australia has evolved greatly in the way we view and respond to domestic violence. The last year was no exception, with some big changes and big moments happening. Some have been good and some bad, some unexpected and some hard fought for.**

One of the worst truths of the last year is the fact that 104 women and 17 children were killed due to acts of violence (*The Red Heart Campaign*), with 78 of these women killed specifically due to gender-based violence (*Destroy the Joint*). In conjunction with this overwhelmingly high number of women killed, domestic violence support services have reported an increased demand for help. Refuges at capacity, waitlists getting longer rather than shorter, and phones ringing off the hook. A lot of heartbreak and a lot of hard work.

Despite the difficulties of 2024, one of the most notable moments of progress was the introduction of coercive control legislation in NSW on 1st July 2024. The introduction of this legislation is historical, and we have witnessed firsthand the positive impact the legislation has had on community awareness and empowering victim-survivors to access support. However, it is also important to acknowledge the concerns expressed by First Nations communities and advocates regarding the weaponisation of such legislation against Aboriginal women and women from culturally and linguistically diverse backgrounds.

Another notable positive legislative development was the amendments to the Family Law Act. One of the most significant changes that came into effect in June 2025 was the expanded definition of financial abuse. Forcing a partner to take on debts, stopping them from studying or working, and withholding child support as a form of punishment are a few examples of this more nuanced understanding of financial abuse. In conjunction with this expanded understanding, the legislation now also places greater

emphasis on considering how domestic violence has affected a victim-survivor's current or future economic circumstances when determining property settlements.

In the realm of politics, there have also been big moments at both a State and Federal level. In 2024, a 'national crisis' of violence against women was officially declared. This led to a meeting of the National Cabinet and a commitment by the Federal Government to deliver new measures to address the problem. Complementing this, the 2024-2025 NSW State Budget saw a commitment of \$245.6 million for domestic and family violence support services and over \$5 billion in social housing, with at least half prioritised for victim-survivors of domestic violence.

A lot has happened in the last year, and despite the ongoing challenges the domestic violence sector continues to face, progress is being made. Our commitment has never wavered. We continue answering the phone, listening to the fears and hopes of our clients, working every single day, trying to make a difference.

*Written by Kate*



# Highlights of 2



## Wear It Purple Day

Every August, we proudly wear our best purple outfits to show our support for queer youth and to celebrate Wear It Purple Day. This year's theme, *Your Passion, Your Pride*, really resonated with us – it was a vibrant reminder of the importance of embracing identity and living authentically.

At Bonnie's, we're committed to being a safe and welcoming space for all, and marking this day is one of the many ways we affirm what we stand for.

And of course, no celebration is complete without food! We came together for a colourful morning tea -because any excuse to share a meal (and a laugh) is one we'll gladly take.



## R U Okay Day

One of the best things about working at Bonnie's is the genuine care and support we have for each other. Our team knows how to share a laugh around the lunch table, while also standing strong together through the very real and serious challenges that come with working in this sector.

Vicarious trauma is a common experience in our line of work, which is why staying connected and looking out for one another is so important. RUOK Day is a meaningful reminder that we're in this together – and no one is ever alone.

And of course, we marked the day in true Bonnie's style: with cake!



## International Women's Day

As a collective of staunch feminists from all walks of life, we know the strength we hold when we come together – and this year was no exception.

Thanks to a generous grant from Liverpool Council, we were able to host a beautiful morning tea for our clients. With clothing and accessories kindly donated by Thread Together, everyone left with some stylish new additions to their wardrobe.

We made jewellery, created a powerful group artwork – now proudly displayed in our courtyard – and most importantly, shared stories, laughter, and connection. The energy was undeniable, a strong reminder that IWD is about so much more than cupcakes.

# 2024-25 | Events



## Bonnie's Christmas Party

Another year, and of course, another visit from our very own Bonnie's Santa! Our annual client Christmas party is always a highlight of the season – a day filled with laughter, joy, and just the right amount of festive chaos.

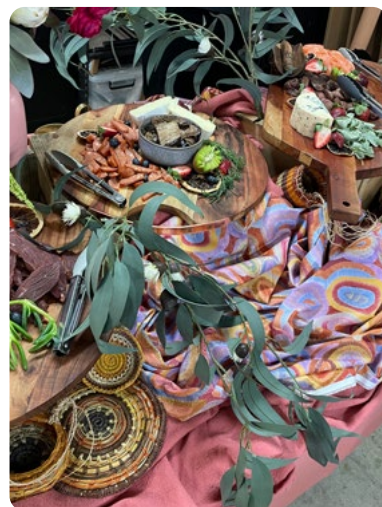
It takes a huge effort to bring this event to life, but it's all worth it when we see the smiles on little faces (even if it means hours spent cleaning up mysterious sticky messes afterward!). We wouldn't have it any other way.



## Bonnie's NAIDOC Event

This year, we were thrilled not only to attend external NAIDOC events, but also to host our very first internal NAIDOC celebration at Bonnie's. Our dedicated organising committee spent months preparing a vibrant day filled with food, dancing, weaving, and cultural sharing with our families.

A heartfelt thank you to Auntie Del Leslie, Auntie Nettie Dixon, and Katie Leslie for generously sharing their time, talents and wisdom. It was a truly special day – one we hope marks the beginning of a new annual tradition at Bonnie's.



## Launch of Reconciliation Action Plan

We're incredibly proud to have launched our new Reconciliation Action Plan (RAP). This has been over a year in the making – you might remember us laying the groundwork in last year's annual report – and we took our time because getting it right truly mattered.

Every word in this document was carefully considered, reviewed, and refined through countless drafts. The process was thoughtful and deliberate, reflecting our deep respect and commitment to reconciliation.

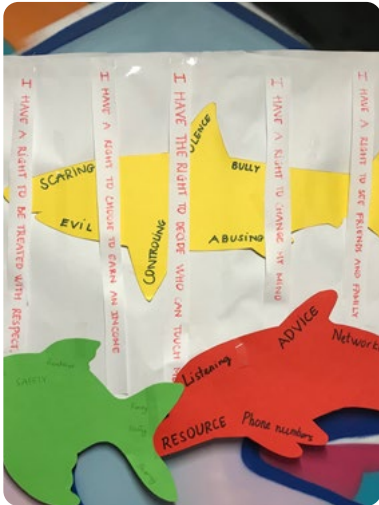
To mark the occasion, our team came together to share a beautiful Indigenous grazing table prepared by Plate Events and Catering. A huge thank you to our dedicated RAP Working Group – your hard work and care made this milestone possible.



## Launch of Home Free

We're proud to launch the second edition of *Home Free*, a powerful collection of stories from survivors of domestic violence. At Bonnie's, lived experience is at the heart of everything we do, and it's an honour to share these courageous voices with our communities. You can download a digital version on our website, or if you'd like physical copies, let us know and we will get them to you!

## HIGHLIGHTS – OUR PROGRAMS



### Shark Cage

Run by Peta and our social work student Jodi, Shark Cage is back in action for its fourth year! Designed to support women to understand that they are not to blame for the violence they have faced, women create a 'Shark Cage' to set their personal boundaries and feel empowered to assert their right to protect themselves. One of our women shared after finishing the program, "I wanted to thank you again, sincerely, for the opportunity to allow to attend the program. It truly has been life changing. I really needed it. It has and will change my life and my relationship with myself and others forever for the better."



### Kidz Space

Kidz Space is always bursting with energy and creativity at Bonnie's. Run in partnership with Rosebank, with our Child & Youth Worker Marryanne, this program encourages children to be their very own superheroes! Children create their own medallions, masks, capes, shields and more – each one a reflection of their unique strengths. A heartfelt thank you to MFS for their ongoing support and donations, which make this program possible year after year.



### Aunty Bonnie's

Run by Peta, Aunty Bonnie's offers women a journey of healing, self-discovery, and empowerment through music, art, movement, and cultural practices. This year, women were also invited to take part in a sound healing workshop – a unique and enriching experience for all. Aunty Bonnie's continues to be a vital part of our holistic approach to women's wellbeing and a meaningful introduction to First Nations culture and art, fostering connection and learning.



## HIGHLIGHTS – OUR PROGRAMS



### Creative Space

The first term of 2025 Creative Space we changed focus, supporting women with younger children and opening the group to new participants. We called it 'A Mother's Heart' emphasising building healthy connection between us and our children. We created special fabric pictures of the connection we have with our children, and they were turned into beautiful cushions and wall hangings. We shared parenting skills, and struggles, and how as women we identify as mothers. We have had some new members join the group and we hope to continue building a safe and supportive place, where women continue to feel relaxed, but are also able to be brave in taking creative risks. A recent highlight has been a mum who has been learning to use patterns to make her own clothes. Seeing her joy and confidence grow has been inspiring.



### Khmer Women's Group

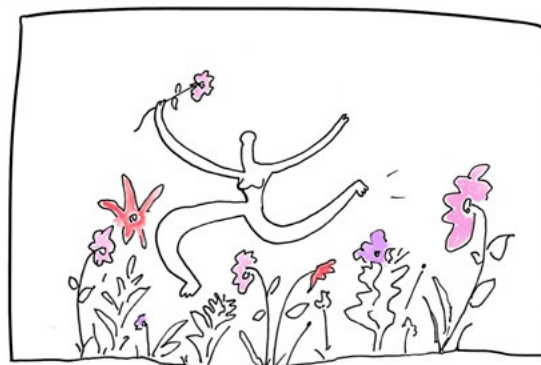
Our Khmer Women's Group has had a fantastic year of growth. Led by Darany, the group now meets every Thursday at Cabravale Diggers Club. Around 25 women attend each week, and the group has become a warm, welcoming social hub. We've held workshops on emotional wellbeing, welcomed guest speakers from local services, and enjoyed group outings—one highlight being a fun cherry picking trip! We're grateful to Cabravale Diggers for their ongoing support towards hosting this group.



### Hindu/Urdu Speaking Women's Group

The Hindu/Urdu Women's Group meets fortnightly every Friday and is run by Nancelly at the Liverpool Women's Health Centre. It is a wonderful gathering where women build friendships, celebrate their culture and enjoy each other's company. Through shared meals, conversation, creative activities, and guest speakers, the group fosters a strong sense of belonging and empowerment for women to support one another, discuss health and wellbeing, and stay connected to their community.

HAPPINESS IS...



NOT WALKING ON EGG-SHELLS...

## HIGHLIGHTS

# Candlelight Vigil 2024

**Bonnie's Candlelight Vigil has been held for the last 7 years. I have been honoured to be a part of each Vigil from the beginning.**

The Candlelight Vigil came about to provide a space.

A space to:

- » honour the women and children who lost their lives due to domestic violence;
- » create healing and solidarity among survivors, advocates, colleagues in the industry and also the public;
- » raise awareness, to educate and inform the wider community of the impact that domestic violence has on individuals, families and communities;
- » hope for, and reinforce, the need for change such as stronger laws, better support systems and further education around domestic violence prevention.

Anyone who has attended a Bonnie's Candlelight Vigil has experienced how devastating it is to hear the names and ages of the victims as they are read out.

The names and ages resonate within us deeply as we begin to imagine the life lost due to an unimaginable act of violence or neglect.

The reality is it could be any one in our family, circle of friends or community... it is a startling realisation.

**Anyone who has attended a Bonnie's Candlelight Vigil has experienced how devastating it is to hear the names and ages of the victims as they are read out.**

There have been times as workers when one of us has been connected to one of the women who were murdered. This is deeply upsetting but there is comfort in knowing that their life is being honoured and remembered in a respectful way.

The Vigil and the atmosphere that we create opens up candid conversations around domestic violence and how we are all able to make an impact regardless of how small.

The empathy and genuine enquiry and concern from the public is always uplifting.

This year there has been an important change. It was decided to expand collaboration within the community sector inviting others to be part of the Vigil.

This would provide peers and colleagues the opportunity to take the time to appreciate the importance of the work, to instil hope and renewed energy to move forward regardless of disheartening statistics.

This also required a venue to hold more people in a more private setting. This way we could focus on the presentation, exhibitions and the individual speeches that would carry the message into the future that hope is always to be a part of us.

Coming together as a larger community also feels more powerful and as we do not work in isolation and our peers and colleagues inspire us daily to continue working with renewed vigour.

Bonnie's team purposely create a serene and reverent atmosphere.

Speakers are invited who emotionally elevate the Vigil with their individual voices of life experience, resilience and hope.

Poetry and prose are also carefully chosen. This year was no exception.

The Artists performed with such skill and emotionality, the energy of the room shifted, the atmosphere was tangible.

The collaboration with other services was very successful. The display of individual written messages of hope hanging from sparkling lights proved to be a beautiful meaningful part of the exhibition.

The ethereal exhibition of personalised objects portrayed the humanness of the victims and the realisation that the normality of everyday life that we take for granted had been stolen from them prematurely.

The candlelight ceremony is where every life lost is honoured. This is always very moving and always feels like a sacred process.



The minute's silence is also very powerful.

The feedback from the Vigil has been very positive and encouraging. It has inspired the team to continue to work together creatively as a community within the sector.

I truly hope that the statistics change and that as workers, we will continue to work with

passion, renewed energy and aspiration for the future.

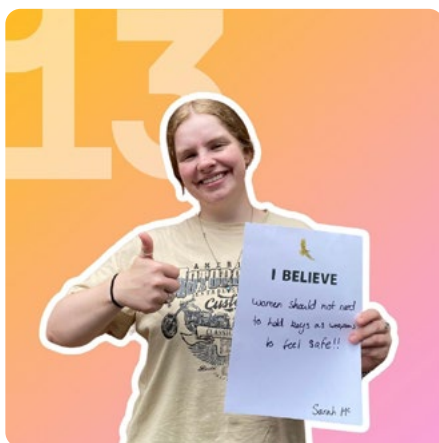
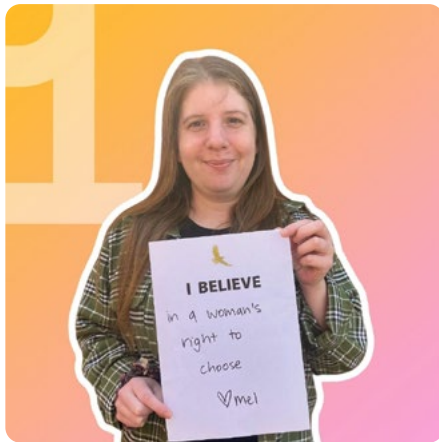
Thank you to everyone who participated and collaborated with Bonnie's in the Vigil.

You inspired us all.

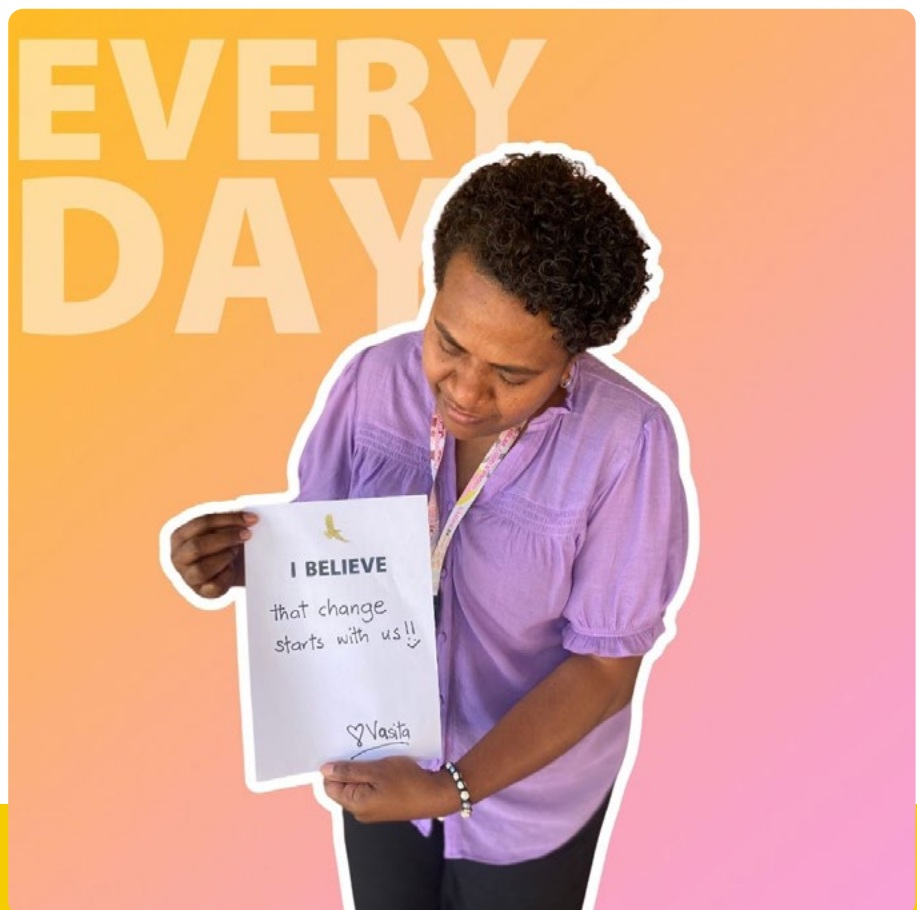
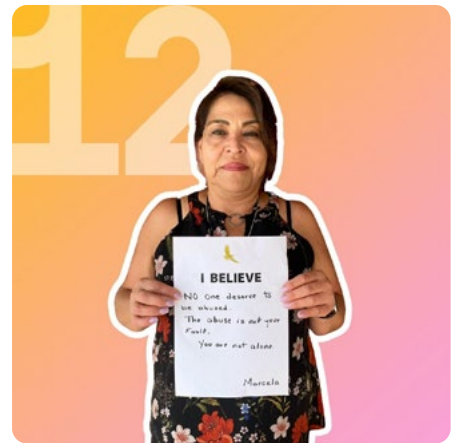
*Blog written by Alison D*

## HIGHLIGHTS

# 16 Days of Activism



The 16 Days of Activism Against Gender-Based Violence is held annually from 25 November to 10 December. It is a global campaign to raise awareness and take action to end gender-based violence. At Bonnie's, we used this opportunity to share what our team believes is important for women and children, especially in the fight against domestic violence.



## OUR IMPACT

# Advocacy and Industry Leadership

### Peta – 2025 UN Commission on the Status of Women Conference

Written by Fiona

**Bonnie's Family Worker Peta Link recently took her voice, her story and her strength all the way to the United Nations. When I sat down to speak with her after her trip, I was struck by her calm strength, deep insight and poetic turn of phrase.**

A proud Gooreng Gooreng and Kabi Kabi woman, Peta was invited to speak at the 2025 UN Commission on the Status of Women in New York as part of a panel hosted by the Museum of Understanding Through Tolerance and Inclusion Ltd (MUTTI).

The panel featured diverse Australian women with disabilities who have experienced homelessness and now work in the housing and homelessness sector. Peta was there to share how @MUTTI's UNSEEN Arts Hub creates space for women to tell their often-hidden stories using creativity as a path to healing, visibility and empowerment.

In her career as a Family Worker and an artist, Peta draws deeply on her own lived experience, from surviving abuse and family breakdowns to now supporting other women on similar journeys. For her, art has long been a transformative tool. Through the @UNSEEN project, she found a platform to reclaim her voice and connect with others. In her words, UNSEEN is dedicated to social justice through art; it provides a platform for dialogue and amplifies voices.

At the UN, she spoke to the power of lived experience, community and creativity in breaking intergenerational cycles of violence and disadvantage and how women, when given the space to be seen and heard, can begin to heal and lead.

"While domestic violence and homelessness are part of my story, I'm focused on stopping the intergenerational impact," Peta says. "To rise again for myself and my children."

As she described her experience, I could feel how deeply it had affected her. "It was inspiring and empowering to see the women of the



world help each other," she reflected. "Women all over the world elevating their stories."

Reflecting on her time at the UN Commission on the Status of Women, Peta was deeply moved by the strength and solidarity of women from around the world, all working to elevate one another. She said it left her with a powerful sense of connection and hope, beautifully captured in her own words. "It might feel like we're a speck in the universe, but we are actually a seed and all over the world, a forest is growing."



### Kate and Tina – STOP DV Conference

Our DVRE Workers, Kate and Tina attended the 2024 STOP DV Conference in Adelaide, with Kate presenting an insightful poster on 'Holistic Support through In-House Programs, Projects and Partnerships' in line with the conference theme of 'Bridging Silos and Building Change'. Go DVRE team!



### Jessie – South West Sydney Domestic and Family Violence Conference

The South West Sydney Domestic Violence Committee held our 8th Annual Domestic and Family Violence Conference on the theme – ‘Hidden Stories: Unveiling Systemic Abuse’ this year. We are proud of our Family Worker Jessie who is an active member of the committee that puts this event together. We heard from powerful speakers and are grateful for the valuable insights, wisdom and dedication of all presenters for shedding light on the complexities of this important issue. Thank you to Liverpool City Council and CORE Community Services for also sponsoring this event.



### An – Sydney Morning Herald

This year, our Program Manager An had the opportunity to speak with the *Sydney Morning Herald*, shedding light on the complexities of domestic violence and the often extreme lengths perpetrators will

go to in order to exert control. In the interview along with other domestic violence services, they emphasised the need for funding for frontline services, which remain critically under-resourced despite growing demand.



### Jess L – Fairfield Conversations

Jess, our Senior DVRE Worker, presented on technology-facilitated abuse at the annual Fairfield Conversations Forum, hosted by Fairfield City Council. The presentation offered vital insights into how technology is increasingly being used as a tool for control and abuse – an issue that is becoming more prevalent and complex.



### An – Domestic Violence Death Review Team (DVDRT)

The DVDRT is a multi-agency committee that undertakes comprehensive analyses of deaths occurring in a context of domestic violence.

The DVDRT aims

to develop and promote domestic violence intervention and prevention strategies so as to reduce the likelihood of deaths occurring in similar circumstances in the future, and to improve the response to domestic violence more generally. The DVDRT is convened by the State Coroner and brings together representatives from key Government agencies and the non-Government sector. (Source: [coroners.nsw.gov.au](https://coroners.nsw.gov.au) )

***Our Program Manager An Le has been a non-Government service provider representative on the committee since 2022.***

## Our donors, supporters and partners

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*Thank you to the following individuals and organisations who partnered with us or supported us with donations, grants, goods, in-kind support and their services.*

*We could not do our work without your support.*



|                                                                 |                                            |                                            |                                         |
|-----------------------------------------------------------------|--------------------------------------------|--------------------------------------------|-----------------------------------------|
| Against the Grain and Barber Co                                 | Fairfield City Council                     | Linda Lawson                               | Rosebank Sexual Abuse Service           |
| Alexandra Allen                                                 | Fairfield Seniors Network                  | Lions Club of Ingleburn – Ladies Auxiliary | Rotary Club of Fairfield City           |
| Amazon staff                                                    | Fellowship with Christ Church              | Lisa Perkins                               | RSL Lifecare – Tobruk Retirement Living |
| Andrea Rejante                                                  | Fiji Diaspora Women's Alliance             | Liverpool City Council                     | Ruth Clyne                              |
| Anglicare Liverpool                                             | Frasers Property Australia                 | Liverpool Women's Health Centre            | Sally Jackson                           |
| Anne Bennell                                                    | Geoff Cottle                               | Malinda Neilson                            | Sandra Cassidy                          |
| Anne Ralston                                                    | Grace Communion International              | Marcia James                               | Sandra Tedesco                          |
| ARTD Consultants                                                | Guven Gergoy                               | Margaret M                                 | Savannah McFerrin                       |
| Australia Post                                                  | Habitat for Humanity Australia             | Marica Nikac                               | Services Australia staff                |
| Baker McKenzie                                                  | Hannah Lane                                | Mark Hyland                                | Share the Dignity                       |
| Belinda Davino                                                  | Healthcare Professionals Group (Maddy)     | McGrath Real Estate                        | Sony Music                              |
| Bethany Smith                                                   | Hume Community Housing                     | MFS International Australia Pty Ltd        | StreetSmart Australia and Sheridan      |
| Bunnings Villawood                                              | Inner Wheel Club of Liverpool Combined Inc | Mission Australia                          | St George Community Housing             |
| Cabravale Diggers                                               | Jacqueline Nguyen                          | Moorebank Sports Club                      | Susan Varga                             |
| Camilla Van den Berg                                            | James Warda                                | Mortgage Choice Charity Foundation         | Suzan Ali                               |
| Carol Best                                                      | James Merlino                              | Mounties Mount Pritchard                   | Swag Family Sydney                      |
| Carol Mesaglio                                                  | Jenny & Monica Baysari                     | Myer Community Fund                        | Tania                                   |
| Cherie Pescod                                                   | Jenny Rosser – Be Recruitment              | Myer Liverpool                             | Terry Radecki                           |
| Cilla Zhou                                                      | Joanna Dimitrakopoulou                     | Nasleene Bukish                            | Thanh Nguyen                            |
| Cini family                                                     | John Ellis                                 | Nicola Persson                             | The Australian Online Giving Foundation |
| Consulate General of Japan in Sydney                            | Kai Cassidy                                | Norma                                      | Thread Together                         |
| Daniela Castro                                                  | Kathleen Maxwell                           | Olga Kin                                   | Veronica Mitchell                       |
| Darkness on the Edge of Newtown                                 | Karen M                                    | Oz Harvest                                 | Vinnies Mt Pritchard                    |
| Elena Buksh                                                     | Kestrel Stone – Elemental Projects         | Platform Fitness Glenorie                  | Wattle Grove Lions Club                 |
| Department of Climate Change, Energy, the Environment and Water | Leonie Serovich                            | Rana Yakoub                                | Yvette Prowse                           |
| Department of Communities and Justice                           |                                            | Robert Persson                             | Wirringa Baiya                          |
| Diana Howes                                                     |                                            | Robyn Metcalfe                             | Women's Housing Company                 |
| Erin Wroblorics                                                 |                                            | Roger Rodrigues                            |                                         |
| Fakhria                                                         |                                            |                                            |                                         |

# Our donors, supporters and partners

## Japanese Speaking Caseworker role and Hague Convention

**Konnichiwa! My name is Hiroko and I have been at Bonnie's for 3 years.**

I joined Bonnie's in 2022, as the Japanese Speaking Caseworker – a unique and specialised role, supporting women of Japanese background who are experiencing domestic violence while living in Australia.

Funded by the Consulate-General of Japan in Sydney, my work focuses on providing information, advice and guidance to Japanese women, navigating issues such as domestic violence, separation and child custody disputes. A particular area of concern for many of the women I support is the risk of international parental child abduction – where a child may be taken out of Australia without the consent of the other parent.

International child abduction is not just a legal concern, but a diplomatic issue actively addressed by the Japanese Government. Part of my role involves educating and supporting families around the Hague Convention on the Civil Aspects of International Child Abduction, with my main goal being to protect children from being taken away from their home country without permission. This treaty does not decide who should have custody – it just makes sure the child is returned to the right place so local courts can decide what to do next.

Japanese speaking caseworkers like myself are based in five countries – the United States, Canada, United Kingdom, Germany and Australia. I provide support to women in New South Wales, while my colleague in Brisbane assists clients in the other Australian states and territories. Together, we work to ensure that Japanese women across Australia can access support in their own language and receive guidance that reflects both the Australian and Japanese legal systems.

I would like to thank the Hague Convention Division, Ministry of Foreign Affairs of Japan (Tokyo) and the Consulate-General of Japan in Sydney for their ongoing support to this program.





## < MFS Investment Management

MFS has been a great supporter of Bonnie's over several years. The MFS Charity Council has provided financial support for several of Bonnie's programs including the Khmer Women's Group, the Connecting with My Child program and most recently Kidz Space.

## Habitat for Humanity Australia >

Habitat has been working together with Bonnie's to keep women and children safe over many years and in many different ways. This includes through their Brush with Kindness Program improving our properties through renovations, repairs and upgrades. Helping our clients secure leases in an affordable apartment through their Subsidised Housing Affordable Rental Program (SHARP) and exploring other opportunities to increase and improve housing options for women and children.



## < Moorebank Sports Club

2024/25 saw the establishment of a new partnership with Sporties. They have generously donated back to school backpacks for the children living in our crisis and transitional housing and made an International Women's Day donation to our Khmer Women's Group. We are looking forward to doing further work together.

## StreetSmart and Sheriden >

Support through the SleepSafe initiative since 2019. Since launching, the SleepSafe initiative has provided close to 700 Sleep Kits to Bonnie's. These kits help us make up the beds in our crisis housing, and mums and kids can take them when they move. For some these new bedsheets symbolise a fresh start and renewed hope. Thanks to everyone who donates to this wonderful initiative.



## < Against the Grain

Thank you for hosting a fantastic Toy Run Fundraising Appeal in December 2024. All proceeds from the event were generously donated to Bonnie's so we could provide toys and gifts for children at Christmas. We're incredibly grateful for your support and for helping us make this season a little brighter for our families. A wonderful day of riding, fun and holiday cheer.

# Message from our Chair, Betty Green



**This year Bonnie's celebrates an important milestone, our 50th Anniversary, a milestone and an amazing legacy.**

50 years supporting women and children escaping domestic and family violence,

providing crisis support and working alongside women in navigating a most complex system.

50 years being at the forefront of local community education and raising awareness of domestic and family violence and its impact on the lives of women and their children through the many community stalls and events, forums, seminars and a myriad of other activities over that time to build a community understanding that rejects any tolerance of violence in the home.

“

***50 years of being at the forefront of local community education and raising awareness of domestic and family violence and its impact on the lives of women and their children through the many community stalls and events, forums, seminars and a myriad of other activities over that time to build a community understanding that rejects any tolerance of violence in the home.***

50 years joining with our like-minded sister services local and afar in the often comprehensive and exhausting work of advocacy to achieve system change:

- » in challenging those barriers to women's help-seeking and working towards a more coherent, integrated local system that places women and children's safety at the centre of practice and recognises the responsibility to ensure at each step and every decision strengthening and maintaining safety is central and that responses are safe, timely and effective – because we know too well women and children's lives depend on it.
- » participating at local and peak body level to improve policy, legislation and resourcing – advocating and working in collaboration and cooperation wherever possible around the table with state policy makers.

As we reflect on the many achievements and changes secured, it is also an opportunity to remind us that feminist leadership, activism, grass roots knowledge and expertise and most crucially feminist engagement with the state, is as important now as it was in the 1970s when the second-wave women's movement first brought men's use of violence against women out into the public sphere – politicizing it and demanding action against it.

Governments in Australia are noted as being among the first to introduce the most innovative programs in police training, specialised research and are recognised as among the first to fund refuges (shelters) and crisis centres and to introduce legal reforms in the reporting and prosecution of rape and domestic violence.

The early women's refuge movement is largely credited in building a body of knowledge, in naming and understanding 'domestic violence' due to their practice of listening to and learning from the stories of women accessing refuges. They recognised the detrimental impact that living under the control and abuse of a threatening partner can have on a woman's self-confidence and sense of identity.

This recognition shaped the advocacy and determination of the early women's refuge movement in the commitment to supporting the personal empowerment and autonomy of women escaping violence. This principle commitment remains embedded in Bonnie's values today.

We acknowledge the legacy and determination of the founding members of Bonnie's and with the same passion and commitment we continue to provide quality services and support, working with women and children rebuilding a life free from violence; and continue with the same drive in our activism to lead social and policy change to ensure women and children flourish and reach their full potential.

Decades of grassroots women's activism demanding state action has resulted in significant legal, policy and social reforms in responding to domestic and family violence including criminalizing domestic violence, the introduction of legal protections, funding of specialist domestic violence services and various policies increasing women's choices, access and opportunities in education and employment.

The research confirms the activism of feminist organisations and movements can and does play a crucial role in shaping domestic violence and violence against women policy, acting as a catalyst for change. While the tools and strategies of activism might change and evolve – the legacy of feminist organising, activism and leadership endures.

On behalf of the Board, I extend our appreciation to the many donors who have generously supported Bonnies over the years.

Appreciation is extended to Department of Communities and Justice for their continued support. Thank you to our staff, an amazing team of dedicated, committed and passionate women who often go above and beyond to meet the needs of women and children affected by domestic and family violence.

“

***The research confirms the activism of feminist organisations and movements can and does play a crucial role in shaping domestic violence and violence against women policy, acting as a catalyst for change.***

Finally thank you to my Board colleagues. This year we have had some changes. Firstly, I would like to thank Karen Beetson, Frances Atkins, Amelia Scott and Wendy Morgan for their service and wish you all the best, and welcome new Board members Claire Roberts, Angela Wood and Lisa Bonavia.

**Betty Green**  
CHAIR



# Message from our CEO, Sarah Morgan

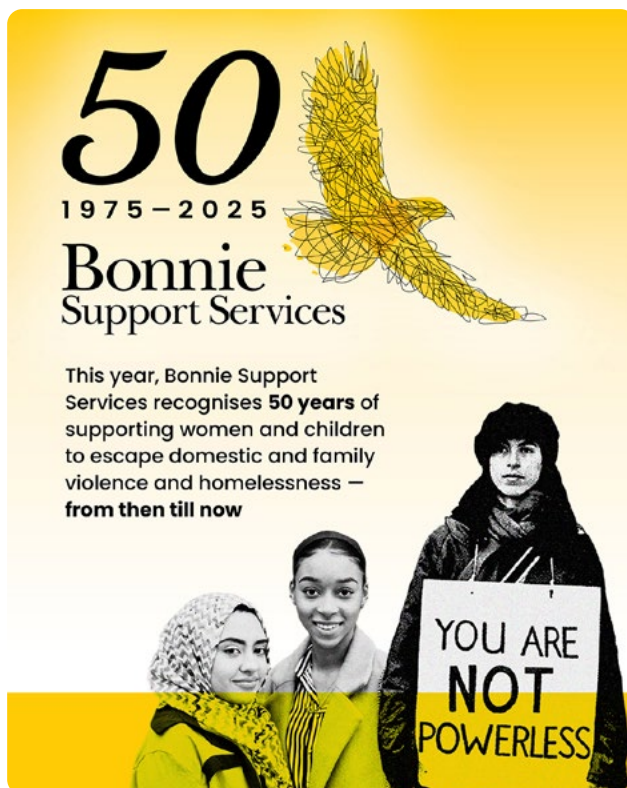


**This year has been my first full year as CEO of Bonnie's and I would like to thank our amazing and committed team of staff, our dedicated board of directors and all our supporters.**

It's been as usual

a busy year. In addition to our core work supporting and keeping women and children safe across all our programs we:

- » developed a new Strategic Plan for 2025 – 2028
- » launched our 2nd Innovate Reconciliation Action Plan
- » launched the 2nd edition of Home Free – stories about women's journeys to safety from domestic violence
- » successfully completed biennial compliance reporting under the National Regulatory System for Community Housing (NRSCH)
- » received a Community Housing Energy Performance Grant to undertake energy efficiency upgrades at our 20 transitional properties
- » received funding for two additional workers under the National Partnership Agreement New Frontline Domestic, Family & Sexual Violence – Frontline Workers program.



This year, Bonnie Support Services recognises **50 years** of supporting women and children to escape domestic and family violence and homelessness – **from then till now**



***Bonnie's will continue to provide the essential early intervention and crisis services for women and children who want to leave a violent relationship, need somewhere safe to live and support to start their journey of healing.***



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## ***2025 represents 50 years of Bonnie's and an opportunity to reflect on – from then till now...***

### **THEN: 50 years ago**

It's early 1974 and a group of women meet in Green Valley to talk about the realities of the lives of local women and their concerns and needs. At this time there is limited acknowledgement of, or discussion about domestic violence. Many women and children are trapped and forced to stay in unsafe situations because they have nowhere else to go.

From that meeting in Green Valley a core group of women work together, with support from the community, to establish a women's refuge and a women's health centre.

The first women's refuges are established where a building could be located at little or no cost. Bonnie's is no different and in December 1974, the Housing Commission leases a house in Bonnyrigg to the group to use as a refuge. It is initially called Bonny (after the suburb). The women never advertise the establishment of the refuge but within weeks they have a full house.

At the beginning of 1975 there is no government funding, and the refuge is staffed by volunteers. In 1975 the support of individuals and organisations like The Smith Family and St Vincent de Paul is critical and they provide much needed donations of food and furniture.

In 1975/76 a Federal Government grant of \$37,000 allows the group to pay three staff. Funding is uncertain however in those early years and it's not until the early 1980's that a more secure ongoing funding program is established for women's refuges.

Despite the challenges – the commitment and dedication of the founding women and their community supporters means that in the first 18 months they house, support and keep 69 women and 227 children safe.

### **NOW: 50 years later**

Domestic and family violence and homelessness are on the agenda of government. We have a National Plan to End Violence against Women and Children 2022-2023. We have a NSW Strategy for the Prevention of Domestic, Family and Sexual Violence 2024-2028 and a NSW Homelessness Strategy 2025-2035. We have a wider range of support programs for victim-survivors of domestic violence, improved legal responses and a policy shift towards the prevention of violence and homelessness.

In 2025, Bonnie's is both a Specialist Homelessness Service and a Community Housing Provider. Our services support women living in, leaving and recently exited from domestic and family violence relationships.

We are pleased to have greater security of funding with the announcement that new five year funding contracts will be introduced from 1 July 2026. The need for our services is the same and growing though, and the funding is never enough to meet all the demand.

In 2025, we have many organisations, groups and individuals who partner with us and support us. We could not do the work without them.

### **FUTURE: 2025 and beyond**

As we move into our 6th decade, our vision and mission remains the same.

Bonnie's will continue to provide the essential early intervention and crisis services for women and children who want to leave a violent relationship, need somewhere safe to live and support to start their journey of healing.

We remain committed to working with others to prevent – and end – gender-based violence.

# Our people

## Who we are

We are a group of highly skilled women from diverse backgrounds. We share strong feminist principles and believe that everyone has a right to safety. The staff at Bonnie's have a wide range of work experience and qualifications. Homelessness and domestic and family violence affect people from all different cultures. In order to best assist women from non-English speaking backgrounds, our bilingual staff are fluent in English, Vietnamese, Serbian, Greek, Croatian, French, German, Fijian, Hindi, Urdu, Cambodian, Japanese and Nepalese.

## Staff engagement and wellbeing

As part of Bonnie's ongoing commitment to enhancing employee experience and to achieve our goal to be an employer of choice; we engaged an independent external partner – Jenny Rosser from Be Recruitment – to conduct a comprehensive staff survey during March – April 2025. The survey results gave us a better understanding of what makes working at Bonnie's rewarding, what we could improve, and how we can continue to create a positive and fulfilling workplace.

The survey identified:

- » a deep commitment to the feminist, client-centred mission of supporting and empowering women and children – with 89% of staff saying they felt connected to Bonnie's vision, purpose and values
- » a strong team culture – with 64% of staff saying that they like working at Bonnie's because of the supportive team culture
- » a high degree of staff satisfaction – with 75% of staff saying they were satisfied working at Bonnie's.

The survey also identified some areas for improvement. Examples include – communication, external supervision, flexibility, access to equipment/ technology and staff recognition practices. In 2025/26 we will respond to the survey recommendations, including to develop an Employee Value Proposition.



**Total number of staff at 30  
June 2025**

**31**

**Proportion of staff working at  
Bonnie's for 2 years or more**

**58%**

**Proportion of staff who are  
permanent**

**74%**

**Proportion of staff who are  
full time**

**55%**

# Our Board

## Bonnie Support Services is governed by a committed and highly skilled board.

We acknowledge those members of the board who retired in 2024/25: Karen Beetson, Frances Atkins, Wendy Morgan and Amelia Scott. We'd especially like to acknowledge and thank Amelia who served on the board for over 21 years.

### Thank you Amelia

On behalf of all the staff, we want to express our heartfelt thanks for everything. Your leadership, kindness, and genuine care for the people behind the work have made a real difference. You've inspired us, supported us, and helped create a place where we feel valued and heard. We are truly grateful for your time and your wisdom. Thank you for being such an important part of our journey at Bonnie's. You were someone who would come into the refuge, sit with young mothers, and gently guide them through those first, uncertain steps of caring for their babies. This is the Amelia that staff know.

*An Le, Program Manager*



**Betty Green**  
*Chairperson*

Betty is a committed feminist advocate and her work in the women's community services spans three decades. Violence against women, particularly

domestic violence, has been her focus.



**Dr Lai Heng Foong**  
*Director*

Dr Foong is a Senior Emergency Physician and Sexual Assault and Forensic Physician based in Sydney who has a passion for Public Health, including Domestic

violence, Disaster preparedness, Climate Change and Health, Indigenous Health and the social determinants of health.



**Arely Carrion**  
*Secretary*

Update to read - Arely is the Head of Social Impact at Clubs NSW. With nearly 30 years of experience in the hospitality industry, Arely has held various operational roles across

multiple venues, showcasing their versatility and expertise.



**Claire Roberts**  
*Treasurer*

Claire has over twenty years' experience in banking and finance. This experience is complemented by roles as a director and participation in the not-

for-profit sector. Claire has worked and studied in Australia and overseas.



**Lisa Bonavia**  
*Director*

Lisa has a 20+ year career as a senior executive within human services including Community Housing, Health and Jobs and Skills Councils. Lisa's most recent role

was Executive Director, Corporate Services & Compliance and Company Secretary with HumanAbility Ltd.



**Angela Wood**  
*Director*

Angela Wood is a highly experienced healthcare leader with over 30 years in the public health sector. She currently works at Karitane, where she has held numerous

clinical and senior leadership roles and is currently, Director of Clinical Services.

# Five Year Financial Summary

## Bonnie Support Services Ltd

ABN 24 003 100 445

|                                 | 2024-25          | 2023-24          | 2022-23          | 2021-22          | 2020-21          |
|---------------------------------|------------------|------------------|------------------|------------------|------------------|
|                                 | \$               | \$               | \$               | \$               | \$               |
| <b>Income</b>                   |                  |                  |                  |                  |                  |
| Government grants               | 3,423,231        | 3,302,162        | 2,978,898        | 3,002,043        | 2,643,992        |
| Donations and corporate support | 67,704           | 115,613          | 47,804           | 47,040           | 54,764           |
| Rental income                   | 331,120          | 258,141          | 239,360          | 255,596          | 246,149          |
| Interest                        | 79,264           | 107,532          | 17,353           | 1,773            | 4,875            |
| Other                           | 12,625           | 44,638           | 22,989           | 36,998           | 56,852           |
| <b>Total Income</b>             | <b>3,913,944</b> | <b>3,828,086</b> | <b>3,306,404</b> | <b>3,343,450</b> | <b>3,006,632</b> |
| <b>Expenses</b>                 |                  |                  |                  |                  |                  |
| Salaries and on costs           | 2,836,459        | 2,750,817        | 2,471,844        | 2,291,162        | 2,151,672        |
| Client brokerage                | 309,694          | 121,141          | 207,750          | 295,812          | 282,343          |
| Operating expenses              | 743,539          | 634,347          | 579,833          | 732,940          | 491,862          |
| <b>Total Expenses</b>           | <b>3,889,692</b> | <b>3,506,305</b> | <b>3,259,427</b> | <b>3,319,914</b> | <b>2,925,877</b> |
| <b>Net Surplus/(Deficit)</b>    | <b>24,252</b>    | <b>321,781</b>   | <b>46,977</b>    | <b>23,536</b>    | <b>80,755</b>    |

The Company recorded an operating surplus of \$21,942 for the year ended 30 June 2025 compared to an operating surplus of \$321,781 in 2024. Income from government grants has remained comparable to previous years. State government funding for the provision of a Specialist Workers for Children and Young People Service has continued in 2024-25. The company has received new funding for two CALD Specialist DFSV positions until 2026.

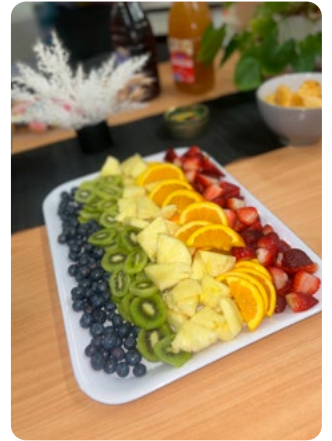
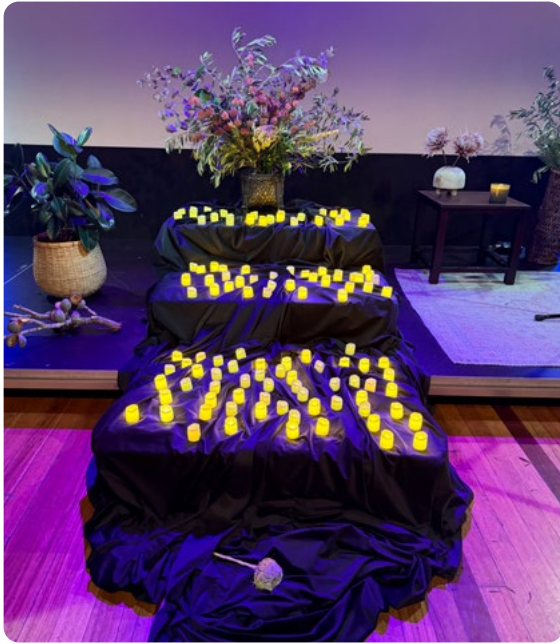
Client brokerage expenditure is higher this year with increased purchase of goods and services to support clients in meeting their case/support plan goals including specialist support provided to children and young people.

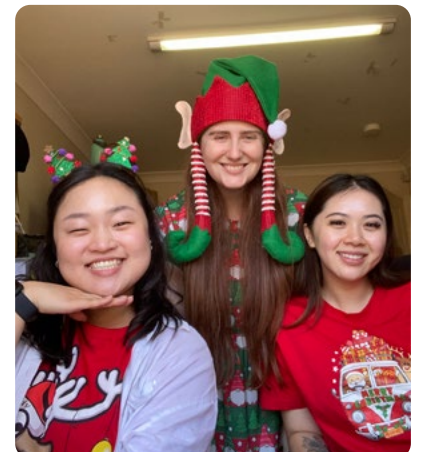
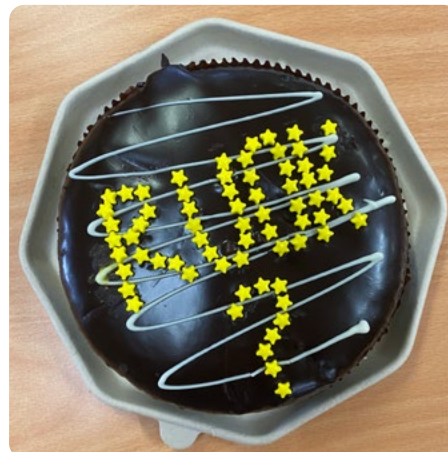
Bonnie Support Services measures its performance through annual accountability reports for each individual funding contract. The company also uses a range of other performance measures to ensure its strategic goals as stated in the Strategic Plan 2025-2028 are achieved.

The company monitors its performance against budget and rolling forecasts. The budget is approved by the Board of Directors prior to the commencement of the financial year. Financial results are presented to the Board who use this information for the purpose of tracking progress, determining if agreed objectives are met and to inform future planning.

A complete copy of Bonnie's Financial Report 2025 including our audited financial statements, accompanying notes and Auditor's Report can be downloaded from our website [www.bonnie.org.au](http://www.bonnie.org.au) or the ACNC register.







Four lit candles are arranged on a dark, draped fabric surface. The candles are of varying heights and are lit, casting a warm, yellow glow. The background is dark, making the light from the candles stand out.

**Bonnie**  
Support Services



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