

Feedback and complaints

Bonnie
Support Services



We want to know what you think about Bonnies. It helps us to do things better.



Tell us what you think, **good** or **bad**, at anytime



A **complaint** means something is wrong and you feel upset



Anyone can make a complaint including:

- You
- Family
- Support workers

There are different ways to make a complaint



You can **speak** to someone:

- Staff
- Manager



You can **call** us:

- Monday to Friday
- 02 9729 0939



You can **email** us:

- adminofficer@bssl.org.au



You can **write** to us:

- PO BOX 57 Canley Heights NSW 2166